

Guardians: What To Expect

PayCo recognizes legal guardians with the appropriate documentation. We rely on guardians to help plan what is best in an individual's life as far as budgeting is concerned. PayCo always strives to formulate a budget that is beneficial to a client and is appropriate from the guardian's standpoint.

A guardians input is important for budgeting and we ask that any guardian is either present or is our main point of contact when initiating budgets, requesting additional monies, changing budgets that are already in effect, etc. If an individual has a guardian and a Supported Living Provider/Professional Advocate, Payco will work with all parties to accommodate whatever needs are deemed necessary. Any requests outside of the regular monthly budget will need to be approved by the guardian. If the guardian feels the Supported Living Agency/ Professional Advocate can be responsible for attending to such issues, it will be documented and put in the clients file for future references. Most requests will need to be in writing and signed off by the guardian. Any plan of action as far as whether a client can pick his/her own money up from our office, request money without the guardian/professional present, make changes to his/her budgets, etc. will need to be established at the initial meeting so PayCo can be sure to function as requested. PayCo does reserve the right to override a guardian's request if deemed necessary. While we respect and encourage absolute involvement, there are times when we may need to adhere to our contract with the Social Security Administration, which may mean functioning outside of our original agreement with a guardian/professional. In the event this would be necessary, the designated Account Manager will notify the appropriate parties prior to any occurrences.